



JINDAL COLLEGE FOR WOMEN

(Managed By Pragun Jindal Philanthropic Organization)

Affiliated To Bangalore University, Jnanabharathi Campus & NAAC Accredited
Jindal Nagar, Tumkur Road, Bengaluru-73

STUDENT SATISFACTION SURVEY 2021-22

2019 Batch – Exit Batch

A questionnaire with 15 questions was prepared by the committee. It was decided to collect feedback online from the students. For each question, students' will have to select one option which are assigned different weightages.

For example, for the question, Classroom ambience & Seminar hall facilities. the options given were - 4 – Excellent, 3 – Very Good, 2 – Good, 1– Average, 0– Below Average

The questions used for survey are – the various facilities available are

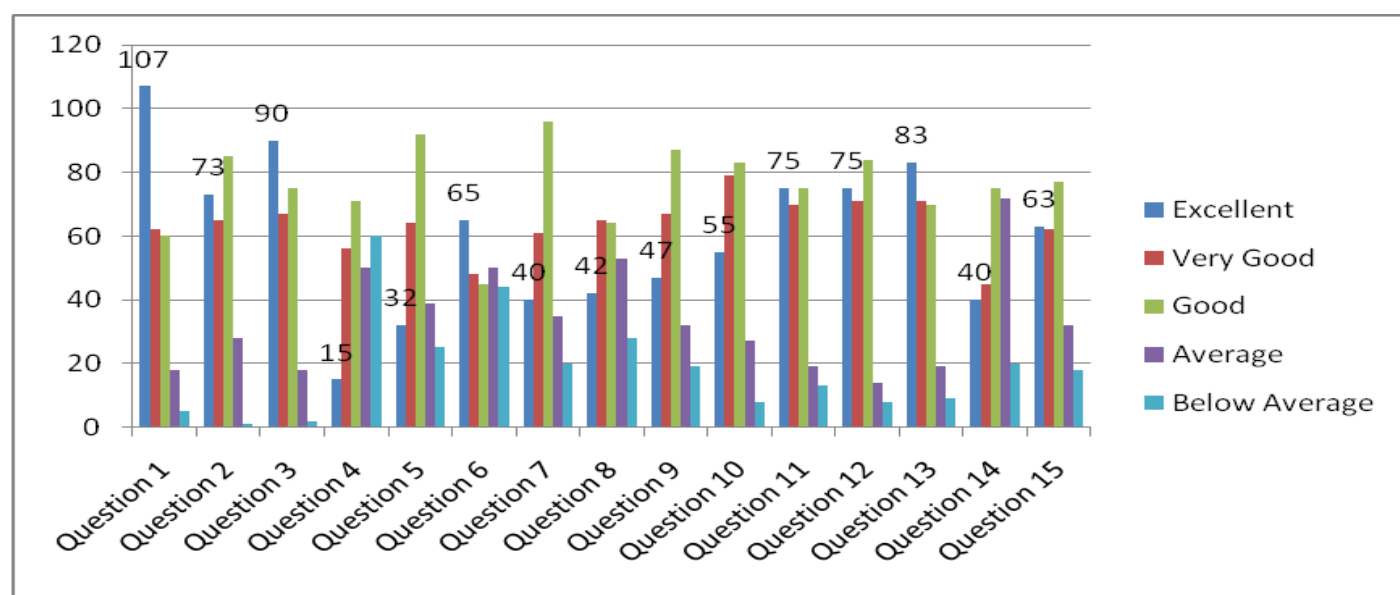
1. Classroom ambience & Seminar hall facilities
2. Laboratory facilities
3. Library facilities
4. Internet & WiFi Facilities
5. Computing facilities & AV rooms
6. Industrial Visits/field visits/Internships
7. E-Learning facilities
8. Training & Placement facilities
9. Language/Commerce/IT / Science Clubs
10. Blackboard/ICT tool work in terms
11. Sports - Outdoor & Indoor Games
12. Yoga
13. Social Services (NSS / YRC/ NCC)
14. Dining & Canteen Facility
15. Medical Facilities

An online form with the above questions was created and circulated to all the students. A total of 252 samples were collected and the data was tabulated. It is evident that, from the graph enclosed, The students have given feedback that all the questions are satisfactory and more than 50% of students have given highest rating to most of the questions. However, for the principle of continuous improvement, all the questions are analyzed in depth.



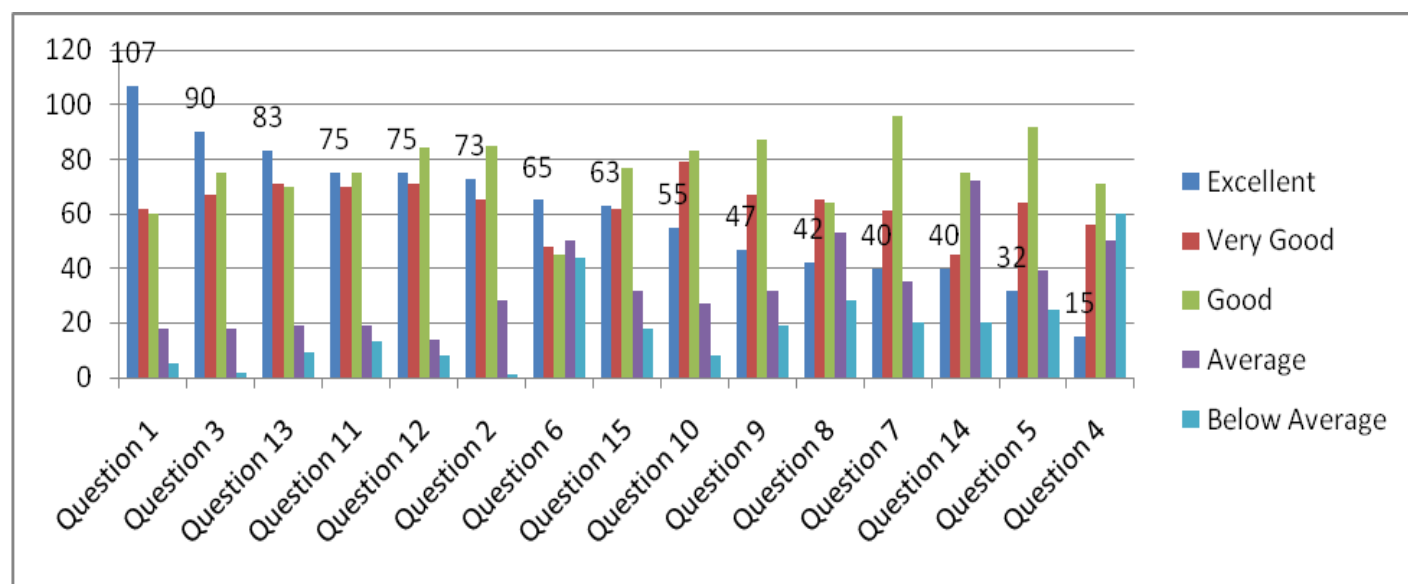
SI No	Question No	Particulars	TOTAL No of Responses	Excellent	Very Good	Good	Average	Below Average
1	Question 1	Classroom ambience & Seminar hall facilities	252	107	62	60	18	5
2	Question 2	Laboratory facilities	252	73	65	85	28	1
3	Question 3	Library facilities	252	90	67	75	18	2
4	Question 4	Internet & WiFi Facilities	252	15	56	71	50	60
5	Question 5	Computing facilities & AV rooms	252	32	64	92	39	25
6	Question 6	Industrial Visits/field visits/Internships	252	65	48	45	50	44
7	Question 7	E-Learning facilities	252	40	61	96	35	20
8	Question 8	Training & Placement facilities	252	42	65	64	53	28
9	Question 9	Language/Commerce/IT / Science Clubs	252	47	67	87	32	19
10	Question 10	Blackboard/ICT tool work in terms	252	55	79	83	27	8
11	Question 11	Sports - Outdoor & Indoor Games	252	75	70	75	19	13
12	Question 12	Yoga	252	75	71	84	14	8
13	Question 13	Social Services (NSS / YRC/ NCC)	252	83	71	70	19	9
14	Question 14	Dining & Canteen Facility	252	40	45	75	72	20
15	Question 15	Medical Facilities	252	63	62	77	32	18

GRAPH OF HIGHEST RATING



The order of highest to lowest, i.e., EXCELLENT to LOW PERFORMER are as follows:

SI No	Question No	Particulars	TOTAL No of Responses	Excellent	Very Good	Good	Average	Below Average
1	Question 1	Classroom ambience & Seminar hall facilities	252	107	62	60	18	5
2	Question 3	Library facilities	252	90	67	75	18	2
3	Question 13	Social Services (NSS / YRC/ NCC)	252	83	71	70	19	9
4	Question 11	Sports - Outdoor & Indoor Games	252	75	70	75	19	13
5	Question 12	Yoga	252	75	71	84	14	8
6	Question 2	Laboratory facilities	252	73	65	85	28	1
7	Question 6	Industrial Visits/field visits/Internships	252	65	48	45	50	44
8	Question 15	Medical Facilities	252	63	62	77	32	18
9	Question 10	Blackboard/ICT tool work in terms	252	55	79	83	27	8
10	Question 9	Language/Commerce/IT / Science Clubs	252	47	67	87	32	19
11	Question 8	Training & Placement facilities	252	42	65	64	53	28
12	Question 7	E-Learning facilities	252	40	61	96	35	20
13	Question 14	Dining & Canteen Facility	252	40	45	75	72	20
14	Question 5	Computing facilities & AV rooms	252	32	64	92	39	25
15	Question 4	Internet & WiFi Facilities	252	15	56	71	50	60



Students have appreciated their highest (Excellent) for the Question No. 1 Classroom ambience & Seminar hall facilities, and Question No. 3. Library facilities. All the questions given in the table above are performing satisfactorily and nearly 50% of samples collected have given the highest rating to questions. However, questions numbered 4, 6, 8, are performing less(Below average). The report will be placed before the concerned authorities for continuous improvement in the areas where the questions are underperforming.

RECOMMENDATIONS FOR UNDERPERFORMING QUESTIONS

- 1) Internet & WiFi Facilities can be upgraded in the premises.
- 2) More number of Industrial Visits/field visits/Internships programmes can be organised
- 3) Students to be well oriented about the course and programme outcomes along with the relevant career opportunities





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STUDENT SATISFACTION SURVEY 2021-22

I & II Year – (2021 & 2020 Batch)

A questionnaire with 20 questions was prepared by the committee. It was decided to collect feedback online from the students. For each question, students' will have to select one option which are assigned different weightages.

For example, for the question - How well were the teachers able to communicate?
The options given were - 4 – **Strongly Agree**, 3 – **Agree**, 2 **Satisfactory**, 1– **Disagree**, 0– **Strongly Disagree**

The questions used for survey are –

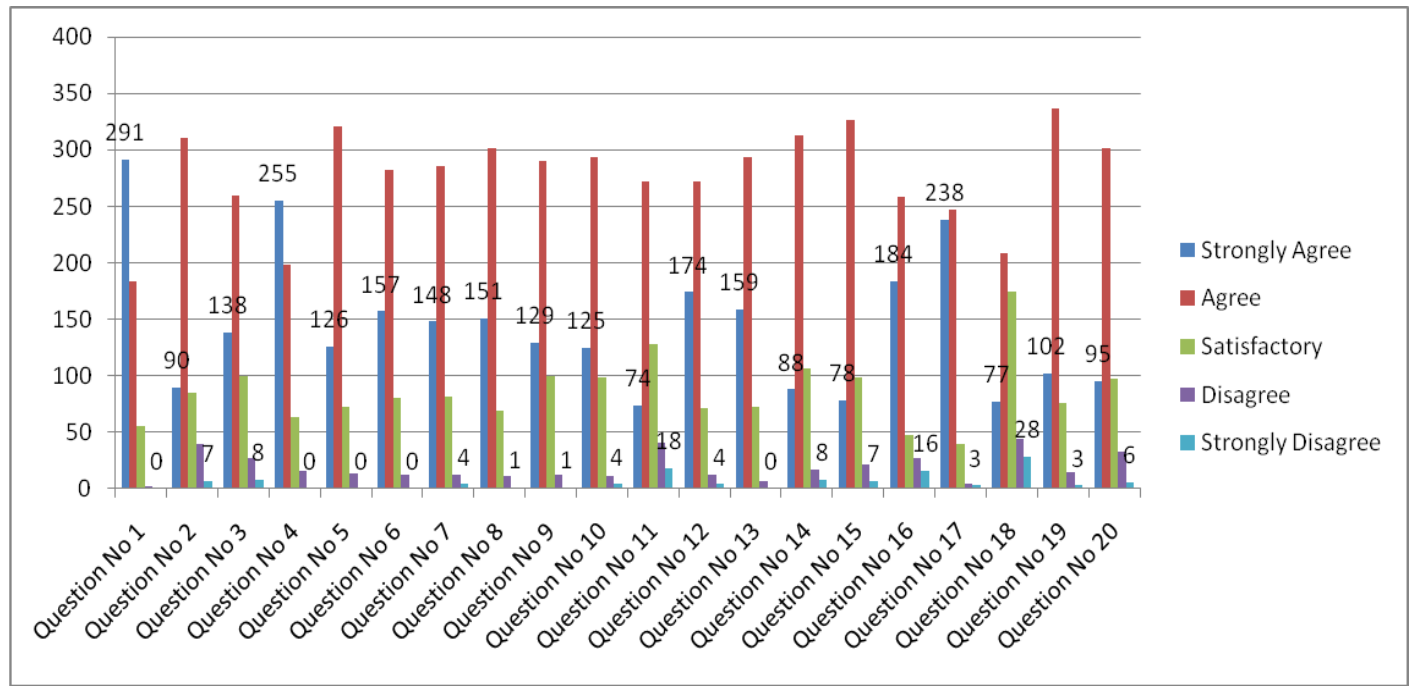
1. The Teacher is regular and punctual to class.
2. The Teacher uses modern teaching aids/gadgets, suggestions of references, PPTs, Web resources, etc.
3. The teacher provides guidance counseling in academic and non-academic matters in/out side the class and pays attention to academically weaker students as well
4. The teacher encourages participation and discussion in class.(Teacher-Student, Student -Student)
5. The Teacher inspires students for ethical conduct
6. The Teacher links the subject to real life experiences and creates interest in the subject
7. The Teacher covers the entire syllabus in time.
8. The Teacher explains the topics efficiently. Periodical assessments are conducted as per schedule.
9. Your physical education trainer gives appropriate time and attention to train and develop the relevant skills in you.
10. Infrastructural facilities provided by the college such as class rooms, play ground, lab, etc.
11. The institution takes active interest in promoting internship, student exchange, and field visit opportunities for students.
12. The Library provides easy accessibility of computers and internet service
13. Library provides quality service in terms of flexible time, Resources, borrowing facilities etc.
14. The office staff conveys the information related to fees, scholarship, notifications and administrative matters etc.
15. Do Grievances/ Problems are redressed/resolved well in time by the institution.
16. The College ensures ragging/teasing free atmosphere in the college premises.
17. The College provides various social service opportunities through NCC, NSS and YRC etc



18. How satisfied are you with the cleanliness and availability of food items in the cafeteria?
19. The institution provides opportunities to sharpen skills by offering Value added courses, Certificate Courses etc.
20. The institution provides opportunities pre-placement talks and placement pools.

An online form with the above questions was created and circulated to all the students. A total of 533 samples were collected and the data was tabulated. It is evident that, from the graph enclosed, The students have given feedback that all the questions are satisfactory and more than 50% of students have given highest rating to most of the questions. However, for the principle of continuous improvement, all the questions are analyzed in depth.

GRAPH OF HIGHEST RATING



The order of highest to lowest, i.e., EXCELLENT to LOW PERFORMER are as follows:

Sl No	Question No	Particulars	Total No of Response	Strongly Agree	Agree	Satisfactory	Disagree	Strongly Disagree
1	Question No 1	The Teacher is regular and punctual to class	533	291	184	56	2	0
2	Question No 4	The teacher encourages participation and discussion in class.(Teacher-Student, Student -Student)	533	255	198	64	16	0



3	Question No 17	The College provides various social service opportunities through NCC, NSS and YRC etc.	533	238	247	40	5	3
4	Question No 16	The College ensures ragging/teasing free atmosphere in the college premises.	533	184	258	48	27	16
5	Question No 12	The Library provides easy accessibility of computers and internet service	533	174	272	71	12	4
6	Question No 13	Library provides quality service in terms of flexible time, Resources, borrowing facilities etc.	533	159	294	73	7	0
7	Question No 6	The Teacher links the subject to real life experiences and creates interest in the subject.	533	157	282	81	13	0
8	Question No 8	The Teacher explains the topics efficiently. Periodical assessments are conducted as per schedule.	533	151	301	69	11	1
9	Question No 7	The Teacher covers the entire syllabus in time.	533	148	286	82	13	4
10	Question No 3	The teacher provides guidance counseling in academic and non-academic matters in/out side the class and pays attention to academically weaker students as well	533	138	260	100	27	8
11	Question No 9	Your physical education trainer gives appropriate time and attention to train and develop the relevant skills in you.	533	129	290	100	13	1
12	Question No 5	The Teacher inspires students for ethical conduct.	533	126	321	72	14	0
13	Question No 10	Infrastructural facilities provided by the college such as class rooms, play ground, lab, etc.	533	125	294	99	11	4

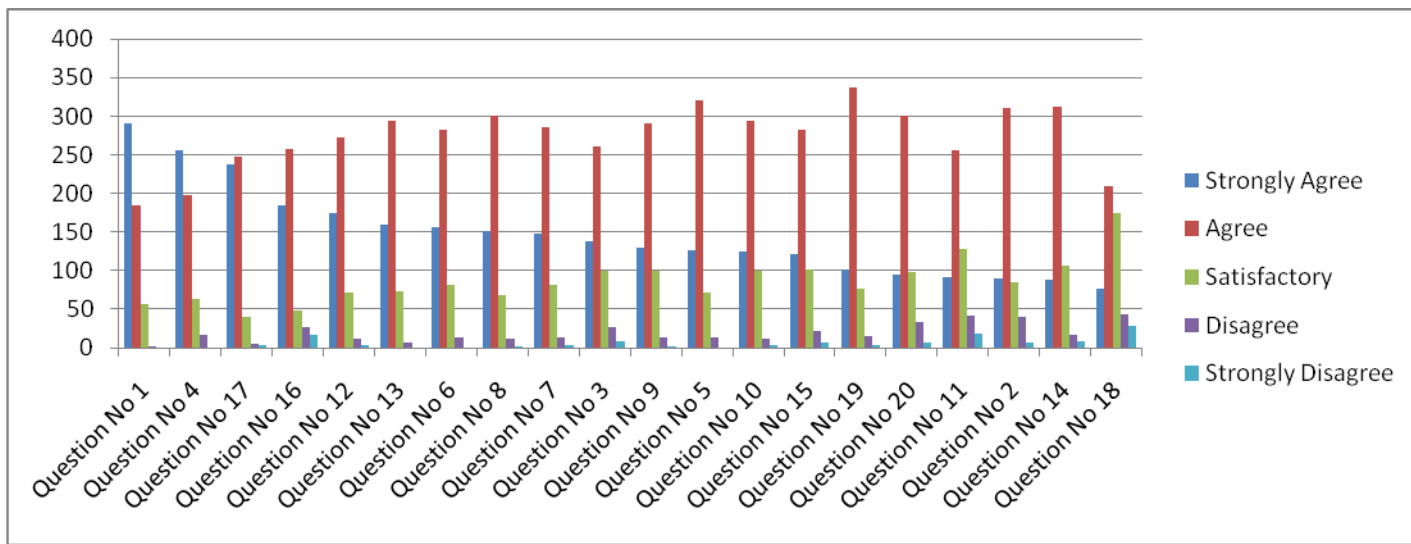


14	Question No 15	Do Grievances/ Problems are redressed/resolved well in time by the institution.	533	121	282	101	22	7
15	Question No 19	The institution provides opportunities to sharpen skills by offering Value added courses, Certificate Courses etc.	533	102	337	76	15	3
16	Question No 20	The institution provides opportunities pre-placement talks and placement pools.	533	95	301	98	33	6
17	Question No 11	The institution takes active interest in promoting internship, student exchange, and field visit opportunities for students.	533	91	255	128	41	18
18	Question No 2	The Teacher uses modern teaching aids/gadgets, suggestions of references, PPTs, Web resources, etc.	533	90	311	85	40	7
19	Question No 14	The office staff conveys the information related to fees, scholarship, notifications and administrative matters etc.	533	88	313	107	17	8
20	Question No 18	How satisfied are you with the cleanliness and availability of food items in the cafeteria?	533	77	209	175	44	28

Students have appreciated their highest for the Question No. 1 The Teacher is regular and punctual to class, Question No. 4 The teacher encourages participation and discussion in class.(Teacher-Student, Student -Student) All the questions given in the table below are performing satisfactorily and nearly 50% of samples collected have given the highest rating to questions. However, questions numbered 14,18, 2 and 11 are performing less. The report will be placed before the concerned authorities for continuous improvement in the areas where the questions are underperforming

Graphical Presentation:





RECOMMENDATIONS FOR UNDERPERFORMING QUESTIONS

- 1) Cafeteria hygiene should be maintained.
- 2) Innovative teaching methods can be tried by teachers.
- 3) Students to be well oriented about the course and programme outcomes along with the relevant career opportunities.
- 4) Increase the number of Field visits, Industrial visits etc.